#360° Mobilityprotection

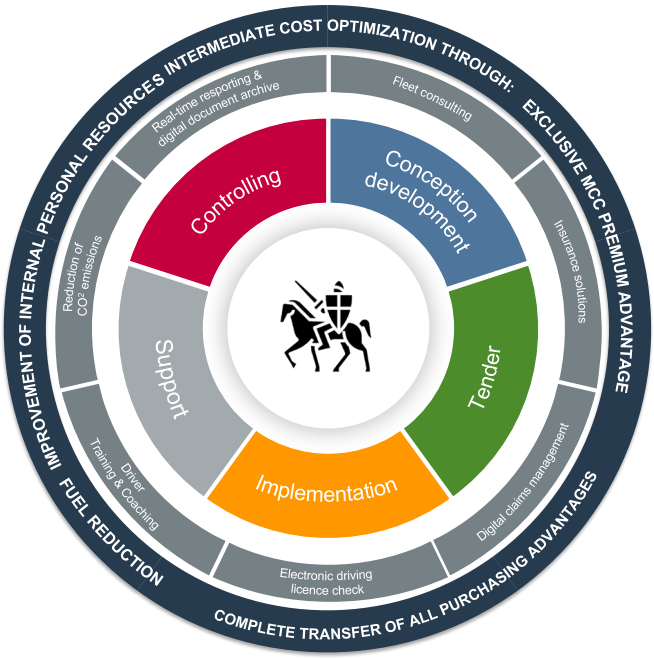
Digital fleet claims management

Mission

Our digital process management solution, MCC Motor Claim Control, unties the „Gordian knot“, steers all parties involved in a claim and it is the first point of contact for your vehicle users.

Digital claims file

- Real-time reporting
- Claim tracking
- Digital document archive
- Claims app, incl. electronic driving license check via smartphone or stationary check station



Team of Experts

Scope

- Ascertainment of damage
- Claims processing
- Expert technical review
- Claim workflow management
- Damage repair
- Regress management in the event of third-party damage
- Real-time reporting

Customer benefits

- The fleet manager's day-to-day workload is noticeably reduced
- Perfect settlement processes optimize the time resource of the vehicle users
- Settlement of all claims costs; thus customer liquidity is optimized
- All purchasing advantages are passed on in full, resulting in cost advantages ranging from 20 % to over 30 %

Parameters

- Free towing
- Free pick-up and drop-off service
- First-class repair quality through:
  - Repair tasks in accordance with the technical specifications of the automobile manufacturers
  - Use of original manufacturer spare parts
  - 6-year warranty on the tasks carried out
  - Claims settlement in compliance with lessor requirements
  - Free replacement mobility

Transparency

- All purchasing advantages are passed on in full
- Transparent processing
- Fast, electronic process
- Data (big data and history generation)

Collision minus 20% – the „White knight concept “

- 24/7/365
- Leading automobile manufacturers give MCC such an outstanding rating that they offer a special discount of 20 % on their current motor vehicle insurance premium with the policy

+49 69 89 994 999 (DE)
+49 800 447 704 (AT)
mcc-schaden@mrh-trowe.com
www.mrh-trowe.com

EXPERTISE
CLIENTSATISFACTION
RELIABILITY

MCC MOTOR-CLAIM-CONTROL

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