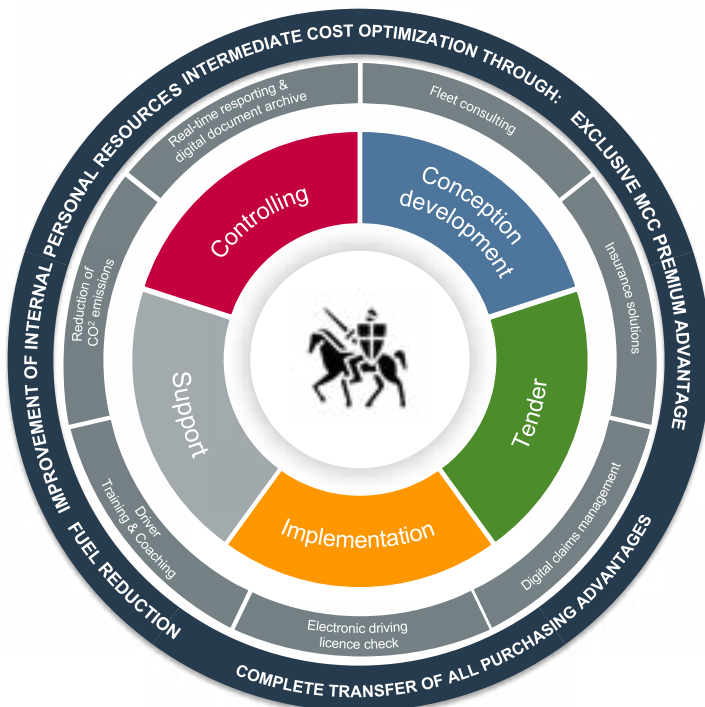


#360 Mobilityprotection

Digital fleet claims management

Mission

Our digital process management solution, MCC Motor Claim Control, unties the „Gordian knot“, steers all parties involved in a claim and it is the first point of contact for your vehicle users.



360° Support

- 24/7/365
- Service throughout Europe
- Claims settlement < deductible
- Insured damage
- Third-party damage
- Breakdown damage
- Lease return management



Team of experts

Scope

- Ascertainment of damage
- Claims processing
- Expert technical review
- Claim workflow management
- Damage repair
- Regress management in the event of third-party damage
- Real-time reporting

Customer benefits

- The fleet manager's day-to-day workload is noticeably reduced
- Perfect settlement processes optimize the time resource of the vehicle users
- Settlement of all claims costs; thus customer liquidity is optimized
- All purchasing advantages are passed on in full, resulting in cost advantages ranging from 20 % to over 30 %

Parameters

- Free towing
- Free pick-up and drop-off service
- First-class repair quality through:
 - Repair tasks in accordance with the technical specifications of the automobile manufacturers
 - Use of original manufacturer spare parts
 - 6-year warranty on the tasks carried out
 - Claims settlement in compliance with lessor requirements
 - Free replacement mobility

Transparency

- All purchasing advantages are passed on in full
- Transparent processing
- Fast, electronic process
- Data (big data and history generation)

Collision minus 20% – the „White knight concept “

- 24/7/365
- Leading automobile manufacturers give MCC such an outstanding rating that they offer a special discount of 20 % on their current motor vehicle insurance premium with the policy

Digital claims file

- Real-time reporting
- Claim tracking
- Digital document archive
- Claims app, incl. electronic driving license check via smartphone or stationary check station